

# Nursing Strategic Plan FY 2024

*Advancing a Healthy, Strong and Safe Practice Environment*



## Quality & Safety

Zero Preventable Harm

**Serious Safety Events**

Target  $\leq$  2.97

**Hospital Acquired Condition Index**

Target  $\leq$  1.86/month

**CLABSI**

Target  $\leq$  0.65

**CAUTI**

Target  $\leq$  1.05

**C-Diff**

Target  $\leq$  2.83

**Non-ventilator  
Hospital  
Acquired  
Pneumonia**

Target  $\leq$  9.38



## Service

Exceptional, Personalized  
Experience, Always

**Nurse Communication**

Target  $\Rightarrow$  80%

**Likelihood to Recommend (LTR)**

**LTR – Inpatient** Target  $\Rightarrow$  78.5%

**LTR – ED** Target  $\Rightarrow$  71.7%

**LTR – MBU** Target  $\Rightarrow$  75%



## People

Teams Empowered  
with Trust and Purpose

**Culture of Safety Survey Score**

Target 4.0

**RN Turnover Rate**

Target  $\leq$  7.75%

**RN Participation in  
Culture of Safety Survey**

Target  $\Rightarrow$  80%

**Improve Nurse to MD collaboration**

Develop plan to improve  
intraprofessional relationships



## Growth

Access and Flow

**Decrease average length of stay**

Target  $\leq$  4.26 LOS